

## Quality and Environmental Policy of *KeREL* International GmbH

**KeREL** recognized early that a positive long-term development of a logistics company only with quality and environmentally conscious way of thinking and acting can go hand in hand. Our policy is therefore the requirements of our stakeholders / interest groups to capture and to take into account in our business activities. This is especially true for our customers, whose satisfaction is a key goal. We strive, but also afterwards natural resources in all our activities gently and harmful effects on the environment to reduce or even completely avoid it. To realize, define and improve this we continuously the quality of our transport and logistics services and are open to suggestions and criticisms of our logistics customers.

For systematic implementation of these corporate goals, we rely on a certified quality and environmental management system and leave feedback after SQAS (Safety and Quality Assessment System of the chemical industry).

The following principles are the cornerstones of our corporate policy:

## Our standard for quality and performance is the satisfaction of our customers.

Our clients are manufacturers with high quality standards. For this reason, we have to deliver the highest quality and customized solutions to our customers claim. With our customers we want to work together in a spirit of partnership.

We want satisfied customers, therefore a high level of customer satisfaction it is the principle of our quality policy. The implementation of this principle we realize through the continuous improvement of the quality of our services. We define the quality of our services on the basis of transparent and verifiable criteria, from which we derive the quality objectives.

To meet the quality objectives to ensure that all quality and safety-relevant activities of the pipe via purchasing, sales to the transport operators consistently planned, controlled and monitored. We monitor the implementation of quality objectives periodically, while we make use of the underlying quantifiable criteria.

## All our employees contribute their work responsibilities to our customers and the environment.

Every employee at KeREL carries on to the achievement of our quality objectives. It is therefore the task of every employee to perform the agreed work properly and environmentally friendly as possible. Who recognizes a risk to the quality of his work and this cannot eliminate within its powers, reports this to his superior immediately.

Through continuous training and a regular exchange of all staff skills and competencies are built, with which they are able to implement our environmental and quality policy to achieve our quality and environmental objectives and thus continuously to achieve improvements in both areas.



Each work should be carried out from the start properly, error- free and environmentally friendly. Possible problems and their causes must be eliminated as soon as possible. For emergency preparedness are emergency instructions. These are at the respective events observed.

## We strive for sustainable development

In the sense of sustainable development are using modern methods and processes. Of high importance is a sustained positive development of the KeREL International. For example, we are working continuously to the material and energy consumption and waste volumes and reduce emissions. For the protection of the environment we comply with the relevant legislation and put us in addition to set clear and measurable environmental targets.

For many of our customers, environmental management is becoming an ever more important decision criterion for the award of the contract. KeREL International supports its customers with specific solutions to efficiently implement environmental strategy.

Our employees we regularly inform relevant environmental objectives, measures and results. Suggestions of our employees for the achievement of the environmental objectives and to improve our environmental performance are always accepted.

KeREL International GmbH Management Abteilung 84478 Waldkraiburg

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